

## ENERGY STAR® Failure Report

### Instructions

Certification bodies shall report verification testing failures within 2 business days of observation of the failure to [Enforcement@energystar.gov](mailto:Enforcement@energystar.gov) using the subject line "FAILURE" followed by the ENERGY STAR manufacturing partner name(s) and model number(s). CBs must complete and submit this document along with the laboratory test report and any supporting documentation. *Example subject line: "FAILURE ENERGY STAR Manufacturing Partner Name X Model #####."*

### Section I: Product and Shipping Information

|  |   |   |                              |
|--|---|---|------------------------------|
| Name of Certification Body:  | National Fenestration Rating Council (NFRC)   | Date Model Available on Market:                               | (b) (4)                      |
| Product Specification:   | Windows, Doors, and Skylights   | Type of Product Failure:                                      | Verification Testing Failure |
| ENERGY STAR Manufacturing Partner:                                       | (b) (4)   | Date Certification Body Determined Failure:                   | 3/3/2017                     |
| Original Equipment Manufacturer (OEM):<br>(if Partner listed is not OEM) |   | Date(s) of Initial Testing:                                   | (b) (4)                      |
| OEM Model Number:<br>(if Partner listed is not OEM)                      |   | Year Model Was Selected for Verification Testing:             | 2016                         |
| Is OEM Model qualified?<br>(under OEM's brand/org name)                  |   | Name of Lab that performed Certification Testing:             | (b) (4)                      |
| Brand Name:  |   | Lab EPA-issued Org ID:  |                              |
| Certified Model Name:  | Verification Testing-Date(s) for single unit testing or spot-check test:                              |   |                              |
| Certified Model Number:  | Verification Testing-Date(s) for remaining samples where multiple test sample (approach two) is used: |   |                              |
| ENERGY STAR Model Identifier:  | Name of Lab that performed Verification Testing:  |   |                              |
| Product Type:  | W-PRAW  | Lab EPA-issued Org ID:  |                              |
| Tested Model Name:   | (b) (4)   | Where unit was obtained:                                      |                              |
| Tested Model Number:   | (b) (4)   | If product was obtained off-the-line or other; provide reason |                              |
| Tested Serial Number(s):   | N/A   | Tested Model Date(s) of Manufacturer:<br>(if available)       |                              |
|  |   | Date(s) Unit was Obtained:                                    |                              |

| Section II: Contact Information             |         |                  |         |
|---|---------|------------------|---------|
| Point of Contact at the Certification Body: | (b) (4) | Partner Contact: | (b) (4) |
| Job Title:                                  |         | Job Title:       |         |
| Email:                                      |         | Email:           |         |
| Phone Number:                               |         | Phone Number:    |         |
| Additional Contacts?<br>Name (e-mail)       | N/A     |                  |         |

| Section III: Verification Testing Results  |
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| Describe all the relevant testing results. If reporting a verification testing failure, please include the verification testing results, ENERGY STAR specification requirement(s) for the performance criteria that the product failed, and initial testing results. |
| The unit was labeled with u-factor of 0.27 and through IVP testing achieved a u-factor of 0.33   |

| Section IV: Additional Model Numbers  |             |             |              |                               |
|---|-------------|-------------|--------------|-------------------------------|
| List the identifying information for any private label models, family models, or other related models qualified on the same basis as the product that failed testing. |             |             |              |                               |
| Please attach additional pages, if necessary.   |             |             |              |                               |
| ENERGY STAR Manufacturing Partner:  | Brand Name: | Model Name: | Model Number | ENERGY STAR Model Identifier: |
| (b) (4)   |             |             |              |                               |
|   |             |             |              |                               |
|   |             |             |              |                               |
|   |             |             |              |                               |
|   |             |             |              |                               |
|   |             |             |              |                               |
|   |             |             |              |                               |

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United States ENVIRONMENTAL PROTECTION AGENCY Washington, DC 20460 Office of Atmospheric Programs

The public reporting and recordkeeping burden for this collection of information is estimated to average 1.5 hours per response. Send comments on the

*The public reporting and recordkeeping burden for this collection of information is estimated to average 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, reviewing and collecting the data, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Washington Headquarters Office of Management and Budget, Paperwork Project Director (0418-0182), Washington, DC 20503. Send all other correspondence regarding this collection of information to the Agency's need for this information, the accuracy of the provided burden estimates, and any suggested methods for minimizing respondent burden, including through the use of automated collection techniques to the Director, Collection Strategies Division, U.S. Environmental Protection Agency (2822T), 1200 Pennsylvania Ave., NW, Washington, D.C. 20460. Include the OMB control number in any correspondence. Do not send the completed form to this address.*